Kansas vehicle system update

TOPEKA – Monday, the new Kansas vehicle title and registration system experienced a prolonged slow down.

The state's Division of Vehicles sincerely regrets the inconvenience experienced by Kansans who were not able to receive service in a timely manner.

The division also is grateful to county treasurers and their staffs for their continued collaboration during this transition. County treasurers were not responsible for today's slowdown and provided service under challenging circumstances.

The full resources of the system vendor, 3M, and the Kansas Department of Revenue were focused throughout Monday on identifying and fixing the problem.

Monday afternoon, the system was able to process several thousand transactions and county offices will be open Tuesday.

While some people must come into a treasurer's office to handle their vehicle business, many do not. We urge those who need to renew their vehicle tags to use the online system https://www.ksrevenue.org or mail in renewals to their county treasurers.

In the event there are people who have attempted to renew their vehicle tags or get license plates for new vehicles and are unable to do so before expiration, the Department of Revenue has coordinated with Kansas law enforcement to allow the following grace periods:

* Vehicle tag which expired April 30 (last names starting with C and D) will be granted a grace period through May 31

* Vehicle tags which expire May 31 (last names starting with E, F or G) will be granted a grace period through Jun 29

* For 30-Day Permits, the old cardboard style 30-day permits can be displayed on vehicles through June 29

* For 30-day permits that will expire between May 1 and May 31, there will be a grace period through June 29.